

Please post to:
Guarantee department, Vale Upholstery Ltd,
Unit 1, Greenhill Industrial Estate,
Mytholmroyd, West Yorkshire, HX7 5QF



YOUR GUARANTEE – PLEASE COMPLETE AND RETURN THIS FORM TO REGISTER YOUR GUARANTEE

PLEASE NOTE: In order to be valid, all guarantees must be registered within 60 days of delivery of our products and will apply only to products related to the purchase reference number below. Guarantees will only be activated if all the required fields below * are accurately completed.

Welcome to the Vale Bridgecraft community of comfortable furniture owners.

Your new **sofa and / or chair** has a **25 year guarantee** on the frame and the springs (against faulty manufacture subject to general wear and tear).

Recliner mechanisms and motors are guaranteed for **5 years** from the date of delivery.

Recliner batteries are guaranteed for **12 months** from the date of delivery.

To register your guarantee please complete this form and return in the post. Alternatively, you can complete this form at www.valebridgecraft.co.uk/register-your-25-year-guarantee and click submit.

*Batch I.D. Number (Found on the white label under the seat cushion): _____

*Date of delivery: _____ *Retailer who supplied your order: _____

*Your name: _____

*Street and house number / name: _____ Town: _____

*County: _____ *Postcode: _____

Telephone number: _____ E-mail: _____

Gender: _____

*Age range 18 -30 / 31 – 40 / 41 – 50 / 61 – 70 / 71 -80 / 80 + _____

Are you a previous Vale Bridgecraft owner? _____

We'd love to know what was most important to you in deciding to buy a Vale Bridgecraft product. Please list the reference numbers to the following reasons in the order of most importance (only list the ones you agree with):

- 1** Furniture design **2** Quality manufacture **3** 25-year frame and spring guarantee **4** Made in Britain
5 Show Centre visit **6** Website **7** Recommendation by friend or family **8** Advertising
9 Retailer recommendation **10** Comfortable to sit on _____

Anything we could do better? _____

If you've seen our advertising, can you remember where? _____

Did you consider buying any other brand of upholstery? _____

*Required field

This guarantee does not replace or invalidate your statutory rights.

[] We would love to occasionally contact you about Vale Bridgecraft news, new products and special offers. Please tick if you prefer we that we don't contact you.

We will not share your details with anyone else and only send you information related to your purchase or interest in Vale Bridgecraft products.

*Signature _____ *Date _____